Norfolk County Council WHITE WOMAN LANE SCHOOL



Executive Headteacher: Ashley Best-White B.A., B. Phil., M.A.

Telephone:01603 419203Email:office@whitewomanlane.norfolk.sch.ukWebsite:http://www.whitewomanlane.norfolk.sch.uk/

11th July 2024

White Woman Lane Sprowston Norwich NR6 7JA

Dear Parents and Carers,

Wraparound Care Offer at White Woman Lane School - Frequently Asked Questions

Following several queries that have been received regarding our Wraparound Care offer, we have put together the following information. Please note that we have had very little time to set up this offer from scratch and the decisions made have been based on what we are able to offer.

- If you have registered and have booked the slots for the first half term and indicate that you will require the spaces all year round, then we will be able to confirm that the spaces will be available for you all year round.
- The purpose of the booking form is to establish need so that we are able to staff it appropriately, and to gauge whether we would have capacity to offer ad-hoc places as well as those regular bookings. If we have capacity to offer ad-hoc spaces, then we will communicate this to parents when they are available.
- We will be able to offer payment through the Tax-Free Childcare via HMRC once this has been set up for us by the Government. We will communicate these details to you as soon as we have them.
- If you have had a regular booking with Cheeky Monkeys, please submit your registration and booking form as soon as possible so that we can confirm a space for September. We can only work off booking forms that have been received.
- If you are not collecting your child until 18:00 there is no need to put a collection time. Some parents may choose to collect their child before 18:00 and therefore we will be able to ensure that children are ready and that staff are aware.
- Payments are not due this month as we have not yet invoiced anyone. As long as payment is received before attendance then this will be fine.
- Children are able to attend Wraparound Care after extra-curricular clubs and music lessons, however, their space will need to be booked and paid for.
- A childcare survey was sent out to all parents of children attending White Woman Lane. We were not required to have a consultation period as this is a new provision that clearly specifies our offer.











WE PROMOTE STAFF WELL-BEING

• There have been a number of comments regarding arrangements that have been put in place by Cheeky Monkeys, including 'confirmed spaces for September'. We are a completely new provision and cannot comment on any arrangements that have previously been agreed with Cheeky Monkeys. We reiterate the importance of registering and completing a booking form with White Woman Lane Wraparound Care if this provision meets your needs.

Unfortunately, we do not have the capacity to respond to each individual email, however, we hope that this information has answered the questions and queries you have.

Thank you,

White Woman Lane School









